

# 2011 MEMA Convention

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Please take a few moments to provide some feedback regarding the 2011 MEMA Convention that took place on June 20<sup>th</sup> – 21<sup>st</sup> at the Sebasco Harbor Resort & Spa in Phippsburg.

**Your thoughts are very valuable to us!**

**1. How would you rate the new format of the 2011 convention?** (i.e., two day, one overnight and overall schedule of meetings & activities)

Excellent       Good       Fair       Poor

**Do you have suggestions for next year's format?**

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**2. How satisfied were you with the Sebasco Harbor Resort & Spa?**

Extremely Satisfied       Very Satisfied       Somewhat Satisfied       Not Satisfied

**Would you be in favor of returning to Sebasco for the 2012 Convention?**

Yes       No

**If no, what resort would you prefer for 2012?** \_\_\_\_\_

**3. How would you rate the 2011 Keynote Workshop Presenter, Barbara Glanz, CPS?**

Excellent       Good       Fair       Poor

**Part 1: Exhausted, Confused and Ticked Off – Hope for a New Beginning When Change Has Done You In?**

Extremely Valuable       Somewhat Valuable       Not Valuable

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Part 2: Building Customer & Employee Loyalty**

Extremely Valuable       Somewhat Valuable       Not Valuable

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_